

# INSURED DASHBOARD TOOLKIT

We are committed to providing you with an online experience that allows you to easily manage your account.

Beginning November 6, 2023, we will start rolling out our new policy administration system to clients with new and renewal policies.

The new insured dashboard offers access to exciting new features, such as claim and policy information. To ease this transition, we've included some helpful tools and resources below – check them out!

## Resources, Tools, & Tips



### FAQs

Answers to commonly asked questions.

[Download](#)



### Reference Guide

Provides an overview of the insured dashboard including, how to make a payment, submit a report, and more.

[Download](#)



### Landing Page

Easily navigate to the dashboard and access FAQs and contact information for support.

[Visit](#)



### Dashboard

Provides direct access to the insured dashboard login page.

[Login](#)

## Claims

Have a claim or questions about a claim? Our claims professionals are here to help.



### File a Claim

Procedures, providers, and processes differ by state. If you experience a claim, visit our website and select the state where payroll is finalized. Here you will be able to access state required forms, medical provider options, and more.

[File a Claim](#)



### 24-Hour Claim Reporting

Customer Service Representatives are on call 24 hours per day to assist you. Please have the injured worker's information available as well as the accident description.

**We're here to help 24/7: [+1 866-337-0891](tel:+18663370891)**

**For all other claims requests: [Visit](#)**

## INSURED DASHBOARD SUPPORT

For questions about your policy, please contact your agent.

For dashboard support-related requests, please contact us:

**Hours:** Monday – Friday, 8:00 AM – 4:30 PM (CT)

**Phone:** +1 801-854-1325

**Email:** [cswcreporting@trean.com](mailto:cswcreporting@trean.com) (California) or

[info@trean.com](mailto:info@trean.com) (all other states)

**Online:** [Insured Dashboard Support Form](#)

## CLAIMS SUPPORT

**Mailing Address:**

Benchmark Administrators

PO Box 46350

Las Vegas, NV 89114

**Phone:** +1 800 362-5198

**24/7 Claim Reporting:** +1 866-337-0891

**Online:** [Claim Dashboard Support Form](#)